



# Beginners: e-Life: Council Services

Hillingdon Council provides access to many self-service forms and online transactions 24 hours a day, 7 days a week. You may want to find a tradesman, report an abandoned car or an overgrown tree, check the times of the recycling or dustbin collections for your street, notify us of your new address, register for council tax, book your driving test, arrange for a special collection, comment on our service or email your local councillor.

All of these services and many more are available online through Hillingdon Council's award-winning website.

1. Go to the [www.hillingdon.gov.uk](http://www.hillingdon.gov.uk) website.
2. Click on the **Online services** link.

3. All services are divided into categories. Scroll down the page to find the service you wish to use and then click on its link.

## Registering for Council Tax

1. Click the link **Register for Council Tax**.
2. **Read** the instructions and **fill** in all the necessary sections providing all the required details.
3. It is a good idea to **print** a copy of the form before sending it.
4. Click send or submit form to send the form.

## Special Collection Service

The Special Collection Service form is to arrange for bulky household items to be collected from your home.

There is a charge for this service.

1. Fill in your name, address, contact telephone number.
2. Fill in a brief description of the items to be collected.
3. **Print** a copy of the form before submitting it.
4. Click **send** or **submit form** to send the form.